STATE OF ARIZONA

JUL 3 0 1993

DEPARTMENT OF INSURANCE

DEP	ARTME	NTOF	INS	URANCE	
By		110	N	URANCE	

In the Matter of

Docket No. 7990

TOBY RAY NELSON; COLONIAL BONDS, INC.; ST. LOUIS FIRE AND MARINE INSURANCE COMPANY, LTD.,

ORDER

Respondents.

On June 7-14, 1993, a hearing was held at the Arizona Department of Insurance in the above-captioned matter. The Arizona Department of Insurance ("ADOI") was represented by Assistant Attorney General Katrina Rogers, Esq. Respondents Toby Ray Nelson ("Nelson") and Colonial Bonds, Inc. ("Colonial") were represented by Jeffrey Proper, Esq. Respondent St. Louis Fire and Marine Insurance Co., Ltd. ("St. Louis") was represented by T. Michael Daggett, Esq. Respondent Robert Peterson appeared in propria persona.

The record in this matter was held open pending receipt of post-hearing memoranda on June 24, 1993 and reply memoranda on June 30, 1993. The record was closed on July 1, 1993.

Based upon the evidence presented at the hearing, we find as follows.

RESPONDENTS

- 1. Respondent Toby Ray Nelson ("Nelson") is licensed by the ADOI as a property and casualty broker. Nelson's life and disability agent's license expired on April 30, 1993.
- 2. Respondent Colonial Bonds, Inc. ("Colonial") held a property and casualty agent's license which expired May 31,

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1992 and held a life and disability agent's license which expired on May 31, 1993. Nelson is identified as the President, Director and Vice President of Colonial.

- 3. Respondent St. Louis Fire and Marine Insurance Co. Ltd. ("St. Louis") was incorporated under the laws of the British Virgin Islands ("B.V.I.") for the purpose of carrying on the business of an insurance company, among other things. St. Louis received a Certificate of Incorporation from the B.V.I. dated February 15, 1990 stating that it was incorporated under the Companies Act, and that the Company was limited.
- 4. Prior to June, 1990, any entity that was registered as a corporation in the B.V.I. could carry on the business of an insurance company. No special or additional license was required. In early 1991, the B.V.I. passed legislation requiring all existing insurance companies to apply for an a insurance license. An insurance company that was doing insurance business prior to June, 1990 was permitted to continue doing business while its application was pending. Insurance companies that were not doing business prior to June, 1990 were not permitted to do business until granted a license.
- 5. In August, 1991, St. Louis submitted an insurance license application to the B.V.I. Supervisor of Insurance. Both in its application and in subsequent correspondence, St. Louis represented to the B.V.I. that it had been dormant since its incorporation. St. Louis' application was denied by the B.V.I. Supervisor of Insurance in April, 1992. The letter advising St. Louis of this denial was sent to St. Louis' local B.V.I. agent

at its registered address. In December, 1992, St. Louis was removed from the B.V.I. register of corporations.

- 6. St. Louis has never registered with the Arizona Corporation Commission as a foreign corporation. St. Louis has not been issued a certificate of authority to transact the business of insurance in the State of Arizona, nor has St. Louis qualified to transact surplus lines insurance as an approved unauthorized insurer in the State of Arizona.
- 7. We find that although St. Louis was not licensed or registered in Arizona, St. Louis was properly registered as a corporation in the B.V.I. until December 1992 and that at all material times St. Louis was maintained as a separate corporate entity.
- 8. Respondent Louis Redondo ("Redondo") was an incorporator and President of St. Louis and the President, Treasurer and Director of National Commerce Management, Inc.. We find that it was not shown by substantial evidence that Redondo and Robert Peterson operated St. Louis as a partnership or that Redondo was acting as an insurer for the policies offered and sold under the name "St. Louis". 1
- 9. Respondent Robert G. Peterson ("Peterson") was the Secretary of National Commerce Management, Inc. and the

In the Order on Redondo's Motion to Quash Service/Motion to Dismiss issued this date, we found that Redondo was not properly served with the Corrected Second Amended Notice of Hearing. For this reason, we make no further findings of fact or conclusions of law as to Redondo in his individual capacity.

Managing Director of St. Louis. We find that it was not shown by substantial evidence that Redondo and Peterson operated St. Louis as a partnership or that Peterson was acting as an insurer for the policies offered and sold under the name "St. Louis".

- 10. On June 24, 1993, the ADOI moved to dismiss all allegations and counts against Respondent Rowse.
- 11. Respondent Quorum Management Corporation was incorporated in the State of Nevada on June 30, 1992.
- 12. Respondent Quorum Finance Corporation ("Quorum Finance") was alleged to be a premium finance company which accepted premium payments for St. Louis. No evidence was presented to show that Quorum Finance was incorporated in any state. Quorum Finance is not registered with the ADOI as a premium finance company.
- ("National Commerce") is a Nevada corporation. Respondents

 Peterson and Redondo are the only officers and directors of

 National Commerce identified in filings made with the State of

 Nevada. National Commerce was not authorized to do business as
 a corporation in Arizona. National Commerce was purportedly the

 management company for St. Louis.

COUNT ONE

SALE OF UNAUTHORIZED INSURANCE BY NELSON - FIRST ALLEGHANY

14. Pursuant to a stipulation by counsel, the ADOI agreed to dismiss Count I of the Second Amended Notice of Hearing ("Notice of Hearing") with the understanding that the findings of any violations by Nelson while working at First Alleghany would be used only for the purpose of showing that

Nelson had been involved in an unauthorized insurance business in the past and would have reason to know that he should be more careful in the future in checking the licensing and financial status of insurance companies.

- 15. In June, 1988, Nelson was recruited by Walden O. ("Ole") Peterson to set up and run a charitable foundation.

 In November, 1988, Nelson was advised by Ole Peterson that funding for the foundation had been delayed. Peterson offered to train Nelson to work in his bonding business, First Alleghany Corporation ("First Alleghany"). Nelson became the manager of First Alleghany. Nelson sent bond packages to persons identified by Peterson and assisted others in completing portions of the package necessary to evaluate whether First Alleghany would issue a bond.
- ("Leslie"), Nelson's secretary, were assigned by Ole Peterson the responsibility of updating First Alleghany's financial statement. In March, 1989, while attempting to verify assets listed on First Alleghany's prior financial statement, Nelson and Leslie learned that two certificates of deposit listed on the financial statement as each having a value of \$2,500,000 were really only \$2,500 each. The following day, Nelson and Leslie advised Ole Peterson of this discovery and were told by Ole Peterson that he was aware of this situation. The following day, Nelson terminated his employment with First Alleghany.
- 17. Nelson contacted the FBI and the ADOI regarding First Alleghany and cooperated fully with the authorities.

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Ultimately Ole Peterson was convicted of various criminal offenses in connection with his operation of First Alleghany.

18. On or about June 4, 1992, Ole Peterson pled guilty to one count of attempted fraudulent schemes and artifices (a Class III Felony) and was ordered to pay restitution in the amount of at least \$4,295,130.85 to insureds. On June 15, 1992, a Civil Consent Judgment was entered against First Alleghany Corporation and Ole Peterson. The Civil Consent Judgment included findings of fact that First Alleghany issued approximately 139 bonds covering liabilities for a total of \$56,039,284 in 1988 and 1989, that First Alleghany disseminated advertising brochures to potential bond purchasers reflecting that First Alleghany controlled assets of \$71,999,148 when in fact the assets were worthless, that First Alleghany transacted insurance in the State of Arizona without complying with the applicable provisions of Title 20, A.R.S. and that First Alleghany disseminated untrue, deceptive or misleading information and willfully engaged in deceptive acts or practices.

19. No allegation was made by the ADOI that Nelson had knowledge that First Alleghany's assets were worthless or that First Alleghany was transacting insurance in violation of the Insurance Code. While Nelson, as an employee of First Alleghany, did sell bonds underwritten by First Alleghany, we find that the unfair trade practices, deceptive acts and misrepresentations that were made in the course of the sale of such bonds are not attributable to Nelson.

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COUNT TWO

SALE OF UNAUTHORIZED INSURANCE BY NELSON - COLONIAL BONDS

- After terminating his employment with First Alleghany, Nelson incorporated and operated Colonial. Colonial was engaged primarily in the surety business and operated as an agent for an individual surety, W. K. Jenkins.
- 21. In approximately November, 1991, Nelson met Respondent Robert Peterson and discussed the possibility of full-time employment for Nelson to do bond underwriting for National Commerce. Prior to hiring Nelson, Peterson gave Nelson twenty to thirty financial packages and asked Nelson to review and evaluate each package. Nelson perceived this to be a pre-employment test of Nelson's underwriting skills. Nelson was unaware of whether these packages were designed to promote issuance of any bond and was unaware of what insurance company, if any, would be involved.
- 22. No evidence was presented to show that St. Louis or any other insurer solicited, negotiated, procured or effectuated insurance on any of the packages that Nelson was asked to review. In addition, Nelson testified that he did not even know of St. Louis' existence until some time after he began working for National Commerce. Therefore, we cannot conclude that Nelson's pre-employment review of these packages constitutes aiding by Nelson in the procurement of unauthorized insurance policies as alleged by the ADOI.
- Nelson was hired as an underwriter for National Commerce in November, 1991. Nelson also solicited bonding business for National Commerce but was unsuccessful in selling

any bonds. Nelson was asked to be an officer of National Commerce but declined.

- 24. Sometime after Nelson commenced his employment with National Commerce, he learned that National Commerce was the management company for St. Louis. Nelson did make efforts to ascertain whether St. Louis was authorized to conduct business. It was undisputed that Nelson was told by Redondo and Peterson that St. Louis was appropriately licensed in the B.V.I. and that Nelson saw a Certificate of Good Standing purportedly furnished to St. Louis by the B.V.I. Nelson did not contact the ADOI to inquire as to the status of St. Louis in Arizona.
- 25. Between May 19, 1992 and June 23, 1992, Nelson executed eight surety bonds underwritten by St. Louis as its Attorney-in-Fact. For some time prior to May, 1992, St. Louis had a relationship with Stephen E. Bass ("Bass") whereby Bass was authorized to write bonds underwritten by St. Louis. In May, 1992, Bass and St. Louis had a dispute and St. Louis terminated the relationship with Bass.
- 26. Peterson asked Nelson to go to Bass' office to review files relating to eight bonds which Bass had authorized and negotiated on behalf of St. Louis, and if in order, to execute the bonds on behalf of St. Louis. Nelson reviewed the bond files and was advised by Bass that each of the bond applicants qualified as industrial insureds. Nelson executed the bonds on behalf of St. Louis.
- 27. It is undisputed that Nelson did not meet with any of these bond applicants. Nelson executed these bonds based

solely on his review of the files and upon assurances received from Bass that these applicants qualified as industrial insureds.

- 28. We find that at the time that Nelson executed these bonds, he believed that St. Louis was properly registered in the B.V.I. Nelson knew that St. Louis was not licensed to transact insurance in Arizona but believed that St. Louis could lawfully issue bonds to industrial insureds. As discussed more fully in Count Four, we find that Nelson executed bonds for Westscape, Ray Stevens Paving and McAtlin Electric when they did not qualify as industrial insureds.
- 29. The ADOI alleged that Nelson's conduct constituted violations of A.R.S. §§20-316(A)(2) (wilful noncompliance with the Insurance Code) and 20-316(A)(7) (incompetence). We find that substantial evidence was not presented to show Nelson was incompetent or that he wilfully violated the Insurance Code. Rather, the evidence showed that Nelson, along with a number of others, was deceived by St. Louis regarding the licensing status of St. Louis. We also find that while Nelson should have exercised more independent judgment in reviewing these applications, Nelson's reliance on the bond applications and certifications completed by the applicants indicating they met the industrial insured requirements does not constitute wilful noncompliance with the Insurance Code nor does it show Nelson to be incompetent.

COUNT THREE

SALE OF UNAUTHORIZED LIABILITY INSURANCE BY ST. LOUIS

30. In the Notice of Hearing, the ADOI alleged that Peterson and Redondo made the following misrepresentations:

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(1) that St. Louis was licensed to sell insurance in the B.V.I.;
(2) that the "financial statement" of St. Louis provided to the brokers by Redondo and Peterson led the brokers to believe that St. Louis was sufficiently capitalized; (3) an informational package prepared by Redondo and Peterson and provided to the brokers contained misrepresentations; and (4) that St. Louis was very close to purchasing an Oklahoma-domiciled insurer known as Twickenham Insurance Company ("Twickenham"). The ADOI further alleged that these misrepresentations were made to brokers outside Arizona and that as a result of these misrepresentations, these brokers sold St.

Louis policies in Illinois, California and Florida.

31. We find that Redondo and Peterson, in their capacities as President and Managing Director of St. Louis respectively, knew that St. Louis was not authorized to transact insurance by the B.V.I. This was evidenced by the letter authored by Redondo to the B.V.I. on May 12, 1992 wherein Redondo expressed concern about the length of time it was taking to obtain approval from the B.V.I. to operate St. Louis. In this letter, Redondo acknowledged that St. Louis was unable to operate because permission to operate had not been granted by the B.V.I. Yet at the same time St. Louis was soliciting brokers and issuing policies in Arizona, Illinois, California and Florida. Based upon the foregoing, we find that at the time that St. Louis solicited brokers and issued policies in Illinois, California, Florida, Redondo and Peterson knew that St. Louis was not authorized to transact insurance in the B.V.I. or anywhere else, and Peterson and Redondo

intentionally misrepresented to these brokers that St. Louis was in fact authorized to transact insurance by the B.V.I.

- 32. We find that such misrepresentations are prohibited by A.R.S. §20-443. We expressly do not make any findings of fact or conclusions of law as to whether issuance of these policies by St. Louis in Illinois, California or Florida was in compliance with the laws of those respective states.
- 33. The financial statement that was distributed to the brokers was an audited financial statement prepared by a certified public accountant using generally accepted accounting principles. No evidence was presented to show that the financial statement itself was misleading or false. The fact that St. Louis was subsequently unable to pay claims does not support the conclusion that the financial statement was not accurate at the time it was prepared. We find that distribution of St. Louis' financial statement to experienced insurance brokers does not constitute a misrepresentation.
- "National Commerce Family of Companies", the only evidence regarding distribution of this package was the testimony of Nelson. Nelson's recollection was not clear and his testimony was inconsistent on this point. In an examination under oath, Nelson testified that a few copies of this package were distributed. At the hearing, Nelson testified that the package was not distributed, but stated that he would defer to his examination under oath when this inconsistency was pointed out. Given the uncertainty of Nelson's recollection, we cannot conclude that this package was ever distributed, and if so, to

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whom. Since we cannot find that the package was distributed, we cannot conclude that its distribution constitutes a misrepresentation.

35. Finally, it is undisputed that representations were made to brokers regarding the proposed acquisition of Twickenham. In fact, one broker was offered a position with Twickenham upon completion of the acquisition. Endorsements were issued indicating that policies issued by St. Louis would be assumed by Twickenham upon completion of the acquisition. The brokers were advised that the acquisition was subject to obtaining approval from the Oklahoma Department of Insurance. St. Louis was committed to acquiring Twickenham and Peterson and Nelson devoted most of their time to this effort. A lawyer was retained in Oklahoma to handle the hearing on the Form A. While Redondo, Peterson and Nelson may have been mistakenly optimistic that the acquisition would be approved, there was no evidence presented to show that anyone misrepresented the status of the proposed acquisition of Twickenham.

SALE OF UNAUTHORIZED BONDS BY ST. LOUIS

- 36. On June 10, 1992, St. Louis, through its attorney-in-fact, Nelson, issued a Statutory Performance Bond number SL-20-024-92PP in the amount of \$20,000 to Westscape Environmental guaranteeing the City of Tempe on a landscape and lawn maintenance services contract per purchase order number 5536, contract number 900107, project number 58501.
- 37. It is undisputed that Westscape had more than 25 employees, and purchased more than \$25,000 annually in insurance. Westscape has paid to the ADOI the premium tax on

this bond but has not filed a certificate with the ADOI in accordance with A.A.C. R4-14-207. In the "Certified Statement of Qualification as Industrial Insured", Westscape identified Mark Shockley of Alliance Ins. as its "insurance manager". No evidence was presented to show that Shockley in any way assisted insurance. No evidence was presented to show that the insurance purchased from St. Louis was not readily obtainable from insurers authorized to transact insurance.

- 38. On or about June 10, 1992, St. Louis advised Tom Buffington of Kirkland Silver Cloud of Kirkland, Washington by letter that St. Louis would issue a financial guarantee bond subject to certain conditions. The letter does not disclose the terms of the bond, the principal or the obligee or the amount of the bond.
- 39. We find that this is insufficient evidence to conclude that such a bond was issued to Kirkland Silver Cloud by St. Louis.
- 40. Between March 25, 1992 and June 23, 1992, St. Louis, through its attorneys-in-fact, issued Bid Bonds, Performance Bonds and Labor and Material Bonds to William McAtlin d/b/a McAtlin Electrical for a number of projects.
- 41. On or about March 24, 1992, McAtlin executed a "Certified Statement of Qualification as Industrial Insured" stating that McAtlin Electrical projected it would have at least 25 full time employees and total annual aggregate annual premiums on all risks of at least \$25,000. McAtlin identified Cheryl Lacy of AJS Insurance Services as his qualified insurance consultant. McAtlin testified that after AJS

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 referred him to Construction Surety, McAtlin purchased bonds directly from Construction Surety.

- 42. Richard Stephens ("Stephens"), president of AJS, testified that he became familiar with Construction Surety and Bass and assisted his clients in filling out Construction Surety's questionnaires for contract bonding. Stephens indicated that he would forward the completed questionnaires to Construction Surety. Stephens testified that he perceived Construction Surety as a "general agency or wholesaler" that provided services to Stephens and others as a "retail" agent.
- 43. McAtlin testified that he relied upon AJS to provide him with appropriate bonds and to make the determination as to whether McAtlin Electric qualified as an industrial insured for the purpose of obtaining the bonds in question.

 Stephens testified that he was not aware that there were special requirements for an industrial insured at the time he referred his clients to Construction Surety and therefore could not have made any pre-determination that these clients qualified as industrial insureds. Stephens further testified that as to the McAtlins, he was not requested to act as a consultant to evaluate the St. Louis bonds pursuant to the industrial insured statutes.
- 44. At the time that the St. Louis bonds were purchased, McAtlin testified that he did not have 25 employees. In addition, McAtlin testified that he did have a line of bonding credit from an authorized insurer, but chose to use St. Louis so as not to use all his available bonding

credit. We find that McAtlin did not have 25 or more employees at the time the bond was purchased and that McAtlin did not use a full-time employee acting as insurance manager or a regularly and continuously retained qualified insurance consultant to procure these bonds.

- 45. In May and June, 1992, St. Louis, through its attorney-in-fact, issued bid bonds, performance bonds and labor and materials bonds to Ray Stevens Paving Co. On May 21, 1992, Dick Stevens, President of Ray Stevens Paving Co., executed a "Certified Statement of Qualification as Industrial Insured" wherein he certified that he projected Ray Stevens Paving Co. would have total aggregate annual premiums on all risks of at least \$25,000 and at least 25 full time employees. Dick Stevens identified himself as the full time employee who acts as an insurance manager or buyer of insurance for Ray Stevens Paving Co.
- 46. Dick Stevens testified that he has been in the paving and grading business for 35 years. Stevens testified that prior to purchasing the St. Louis bonds, Seven Bass advised him of the qualifications for industrial insureds. He did not know that St. Louis was not licensed to transact insurance in Arizona. Stevens further testified it would not have mattered to him whether or not St. Louis was licensed because he needed the bonds.
- 47. Stevens testified that he considers himself to be the insurance manager for Ray Stevens Paving Co. because he is the person at Ray Stevens Paving Co. that makes the final decisions regarding insurance. He testified that he does not

have any specialized insurance training and procures most of his insurance through agents. We find that Stevens' reliance on insurance agents to purchase insurance indicates that Stevens is not an "insurance manager" or "insurance consultant" within the meaning of A.R.S. §20-401.07.

- 48. Stevens testified that at the time he purchased the St. Louis bonds, he was having difficulty obtaining bonds because Ray Stevens Paving Co. had defaulted on a number of bonds in 1991 and ultimately filed a Chapter 11 bankruptcy petition.
- 49. On June 16, 1992, St. Louis, through its attorney-in-fact, issued a statutory discharge of lien bond to W.M. Grace Construction, Inc. Richard R. Best, Senior Vice President of W.M. Grace Construction, Inc. testified that he was familiar with the general requirements of an industrial insured at the time he procured the bond from St. Louis through Bass. He did not know that St. Louis was not licensed, nor was he aware of what benefits, if any, are associated with using a licensed insurer.
- 50. Best testified that W.M. Grace Construction had more than 25 employees and purchased at least \$25,000 in annual aggregate insurance premiums. Best testified that he considers Howard Grace to perform the function of insurance manager for W.M. Grace Construction, Inc. because he was responsible for locating and acquiring insurance quotations. Best testified that these responsibilities are in addition to Howard Grace's other responsibilities and that Howard Grace relies upon insurance agents to help him place coverage.

51. We find that Howard Grace's reliance on insurance agents to procure insurance indicates that Howard Grace is not an "insurance manager" or "insurance consultant" within the meaning of A.R.S. §20-401.07. In addition, it appears that this bond was procured by Best. No evidence was presented to show that Howard Grace had anything to do with the procurement of this bond.

52. On February 25, 1992, St. Louis, through its attorney-in-fact, issued a performance bond and a labor and material payment bond to Wayne B. Wissinger d/b/a Wissinger Construction. The bonds indicate that the surety is "St. Louis Fire & Marine Co., Ltd. as Individual Surety". According to the questionnaire for contract bonding completed for Construction Surety Services by Wayne B. Wissinger, Wissinger had two full-time employees and spent approximately \$8,000 in annual insurance premiums. No testimony or evidence was presented as to why the phrase "individual surety" was included on these bonds or whether St. Louis qualified as an individual surety.

bonds to the following companies: Facility Food Service,
National Big Four, Wissinger, Tiffany, Lake Havasu Roofing,
Mel Price, Quality U and A-O Painting. The only evidence
regarding these bonds was a written statement purportedly
authored by Peterson wherein he identified bonds written through
Nelson and Bass. The statement further provides that Bass'
power of attorney was rescinded on May 26, 1992. Since we do
not have copies of these bonds or even the dates upon which they
were issued, we cannot conclude that Bass was St. Louis'

attorney-in-fact when he purportedly issued the bonds to Wissinger, Tiffany, Lake Havasu Roofing, Mel Price, Quality U and A-O Painting. The statement also indicates that the Facility Food Service bond was "rejected".

54. We find that Westscape, Ray Stevens Paving,
McAtlin Electrical and W.R. Grace Construction, Inc. are not
industrial insureds within the meaning of A.R.S. §§20-401.01 and
20-401.07. Since St. Louis did not hold a certificate of
authority from the Director at the time that these bonds were
issued, it was unlawful for St. Louis to transact insurance
business in Arizona pursuant to A.R.S. § 20-401.01.

COUNT FIVE

SALE OF UNAUTHORIZED INSURANCE BY COLONIAL BONDS, INC.

on or about November 1, 1989 Colonial, through Nelson, issued a bid bond to Olson Diversified, Inc. for the benefit of the State of Arizona Department of Transportation. According to the bond, Colonial Bonds, Inc. was the surety and was acting as agent for an individual surety. The individual surety was not identified in the bond. The ADOI alleged that this constituted the unauthorized transaction of insurance by Nelson and Colonial within the meaning of A.R.S. §§20-106 and 20-401.01.

56. It was stipulated that any penalty, license suspension or revocation received by Nelson will also be received by Colonial. No evidence or testimony was presented as to whether Colonial would qualify as an individual surety. We find that the bid bond issued to Olson Diversified by Colonial

constitutes the unauthorized transaction of insurance by Colonial within the meaning of A.R.S. 20-401.01.

IT IS HEREBY ORDERED THAT:

- 1. St. Louis shall cease and desist from the unauthorized transaction of insurance in Arizona.
- 2. St. Louis, including Redondo and Peterson in their capacities as President and Managing Director of St. Louis respectively, shall cease and desist from engaging in any unfair method of competition or any unfair or deceptive act or practice defined in or prohibited by Title 20. A.R.S.
- 3. St. Louis shall pay a civil penalty in an amount to be determined. Counsel for the ADOI may file a statement setting forth the ADOI's attorney's fees and costs on or before August 9, 1993. Counsel for Respondents may file a response to the ADOI's statement on or before August 19, 1993. The ADOI may file a reply on or before August 26, 1993.

DATED this 30th day of July, 1993.

SUSAN GALLINGER

Director of Insurance

SARA M. BEGLEY

Chief Hearing Offic

1 COPY of the foregoing mailed/delivered this 30th day of July, 1993, to: 2 Gerrie Switzer, Esq. 3 Assistant Attorney General 1275 W. Washington 4 Phoenix, Arizona 85007 5 Charles R. Cohen, Acting Deputy Director Jay Rubin, Assistant Director 6 Maureen Catalioto, Supervisor Jeff Solem, Examiner 7 Kurt Regner, Examiner Arizona Department of Insurance 8 3030 North Third Street, Suite 1100 Phoenix, Arizona 85012 9 T. Michael Daggett, Esq. 10 818 E. Osborn, Suite #110 Phoenix, Arizona 85014 11 Jeffrey M. Proper, Esq. 4722 N. 24th St., Court 2, #100 12 Phoenix, Arizona 85016 13 Dan Campbell, Esq. Wilenchik, Bartness & Zuckerman 14 2828 N. Central Ave. 13th Floor 15 Phoenix, Arzona 85004 16 Robert G. Peterson 12496 N. 76th Street 17 Scottsdale, Arizona 85260 18 Louis Redondo 1068 E. 2nd Place 19 Mesa, Arizona 85203 20 Charles S. Rowse P.O. Box 242 21 Carson City, NV 89702-0242 22 National Commerce Investment c/o Louis Redondo 23 1068 E. 2nd Place Mesa, Arizona 85203 24 National Commerce Management 25 c/o Louis Redondo 1068 E. 2nd Place 26 Mesa, Arizona 85203 27

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National Commerce Management c/o Robert G. Peterson 12496 N. 76th Street Scottsdale, Arizona 85260 Quorum Finance c/o Louis Redondo 1068 E. 2nd Place Mesa, Arizona 85203 Quorum Finance c/o Robert G. Peterson 12496 N. 76th Street Scottsdale, Arizona 85260 Quorum Management c/o Louis Redondo 1068 E. 2nd Place Mesa, Arizona 85203 Chris Crawford